May 19, 2020

Dear Officer,

Please accept the electronically signed I-20 carried by this student. This I-20 has been issued in accordance with the SEVP COVID-19 guidance, which also assures cooperation from DOS and CBP.

The SEVP’s COVID-19 FAQ can be found here: https://www.ice.gov/doclib/coronavirus/covid19faq.pdf

From the May 12 2020 update, the following language is relevant to this situation:

**Electronic Form I-20 Issuance (page 6):**

1. Can DSOs electronically send signed Forms I-20 to students instead of physically mailing the forms?

   A. Yes, due to COVID-19, DSOs may electronically send Forms I-20 to student email addresses listed in SEVIS.

2. What methods can DSOs use to sign and send Forms I-20?

   A. SEVP has identified the following methods to sign and send the Form I-20:

      - Email a scanned version of the physically signed Form I-20;
      - Email a digitally signed Form I-20 using electronic signature software; or
      - Email a digitally signed Form I-20 that contains a digitally reproduced copy of a physical signature.

5. Has SEVP worked with both the U.S. Department of State and U.S. Customs and Border Protection (CBP) in developing the policy to accept the use of electronic signatures during the COVID-19 emergency?

   A. **SEVP coordinated with both the Department of State and CBP regarding the policy to allow electronic issuance and signing of Forms I-20 for the duration of the COVID19 emergency. Both agencies are in support of this action.** SEVP continues to respond to any issues raised or questions from both agencies about this policy and will provide clarity as needed.
Thank you in advance for honoring this guidance and accepting this student’s electronically issued and signed I-20. We appreciate your understanding in this unusual time.

Best regards,

Michelle L. Massey
Associate Director
Office of International Education Services
UMBC – University of Maryland, Baltimore County
massey@umbc.edu
410-455-2469